

REGISTRATION FORM

Name: _____

Address: _____

Phone: _____

Email: _____

Occupation: _____

Employer: _____

How did you hear about us:

Payment method

Training registration fee (circle one)

\$200 General registration

\$25 Waymakers Employee

___ Check (payable to Waymakers-DRS)

___ Visa or M/C (circle one)

Exp. Date: _____

16-digit card #: _____

3-digit verification code: _____

Name as it appears on card:

Cardholder signature:

Mail or Fax Attn: DRS Supervisor
Waymakers-Dispute Resolution Services
1221 E. Dyer Road, Suite 120
Santa Ana, CA 92705

HELPING PEOPLE MAKE THEIR WAY

Changing Orange County communities
for the better with your help.

Waymakers is
guiding positive and lasting change
in Orange County. Please join us in helping
people of all ages make their way past conflict
and crisis to strength and stability.

Our work depends on your support.



GUIDING POSITIVE AND LASTING CHANGE

1221 East Dyer Road, Suite 120
Santa Ana, CA 92705

Phone Number:
(949) 250-4058

www.WaymakersOC.org
disputeresolution@WaymakersOC.org



GUIDING POSITIVE AND LASTING CHANGE

Dispute Resolution Services

27-Hour Online Mediation Training



Become A Mediator!

Training Offered Biannually
Please Call for Dates

Mediation Training Program

Waymakers - Dispute Resolution Services (DRS) offers this 27-hour mediation training for individuals interested in mediating in California. The program exceeds the California Dispute Resolution Programs Act (DRPA) training requirements. Participants who attend every session will receive a certificate of completion. DRS welcomes volunteer applicants who are interested in mediating with the DRS program.

Who should take the Mediation Training?

The practical skills learned in this training will be especially valuable to:

- Human Resource Professionals
- Legal Professionals
- Social Service Professionals
- Law Enforcement Professionals
- Business Professionals
- Mental Health Professionals
- Educators
- Students
- Anyone with a desire to learn how to approach conflict as a catalyst for positive change
- Those interested in an opportunity for rewarding and challenging volunteer work

Training content

DRS training may include guest presentations from mediation professionals. It also includes: group exercises, discussions, role plays, conflict resolution tools, negotiation strategies, agreement writing tips, and much more...

Discussion topics include:

- The Stages of Mediation
- Listening & Communication Skills
- Balancing Power
- Problem Identification
- Breaking Deadlocks
- Handling Strong Emotions
- Dealing with Difficult People
- Working Toward an Agreement
- Special Populations
- Ethical Dilemmas

Volunteer Opportunity

Volunteer hours are optional. Volunteering with DRS is an excellent way to obtain mentoring and to gain expertise in the mediation process. For those interested in volunteering, a volunteer application, interview with the DRS Supervisor, and background clearance is required.

Training Schedule

Class hours (on Zoom):

6:00pm-9:00pm Tuesdays, Wednesdays & Thursdays

Registration Information

Registration is subject to availability and processed in order of receipt. Registrations with payment included are considered confirmed upon availability.

Registration Fees

\$200 - General Registration

\$25 - Current Waymakers Employees

Cancellation Policy

Cancellations must be in writing and faxed or postmarked at least three days prior to the first training date for a full refund, less a \$15 processing fee.

Partial Refund Opportunity

Trainees who paid the general registration fee may be eligible for a partial fee refund in the amount of \$100 if 25 DRS volunteer hours are completed within six months of volunteer application approval.